# Consolidated Communications Telecom Services Inc.

KY P.S.C. NO. 1 Section 1 Original Sheet No. 1

#### INTEREXCHANGE SERVICE

#### EXPLANATION OF SYMBOLS

- C Change in rate, charge or regulation.
- D Delete or discontinue.
- I Increase in rate or charge.
- M Moved from one page to another with no change to text, regulation, or rate.
- N New rate, regulation, or text.
- R Reduction in rate or charge.
- S Reissued material.
- T Change in text, but no change to rate, charge or regulation.
- X Correction of error or omission.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 09 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Gorden C. Neel
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: MAY 1 0 1996

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# Check Sheet

The Title Page and pages listed below inclusive of this Tariff are effective as of the date shown. Original and revised pages, as named below, comprise the Tariff in effect as of the date indicated.

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					SECTION 9 (1)
		•		BY:	Jordan C. Neel
				FOR TH	PUBLIC SERVICE COMMISSION

ISSUED: May 10, 1996 EFFECTIVE:

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BY: Orden C. Heel
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BY: Quedan C. Meel
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# 1. Technical Terms and Abbreviations

#### 1.1 <u>Definitions</u>

Certain terms used throughout this Tariff are defined as follows:

<u>Authorized user</u> - a customer, or a person(s) designated by a customer to use or communicate over such services or facilities as may be provided by this Tariff.

 $\underline{\text{Bit}}$  - a "bit" is the smallest unit of information in the binary system of notation.

<u>Company</u> - Consolidated Communications Telecom Services Inc.(CCTS).

<u>Contract</u> - an agreement between a customer and the Company, under which service and/or facilities are provided.

<u>Cost</u> - The amount of labor, material and engineering, including general Company operating expenses and overhead, expended on behalf of a customer or for the provision of service under this Tariff, or in preparation thereof.

<u>Customer</u> - the individual firm, partnership, association, corporation, cooperative or governmental agency which contracts for CCTS service and/or facilities, and which is responsible for the payment of rates and charges and with compliance with the rules and regulations of the Company.

<u>Customer-provided facilities or equipment</u> - equipment or facilities provided by other than CCTS when connected to CCTS services and/or facilities. The responsibility for connection in compliance with FCC Rules, Part 68, and for all maintenance of such equipment and/or facilities shall be the sole responsibility of the customer.

Individual Case Basis - The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the KENTUCKY circumstances, including costs to provide service, EFFECTIVE each case (ICB).

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

J. L. Patrick, V.P. & Controller 121 South 17th Street Mattoon, IL 61938 BY: Orden C. Neel
FOR THE PUBLIC SERVICE COMMISSION

#### Technical Terms and Abbreviations (Cont'd) 1.

# 1.1 Definitions (Cont'd)

Initial Service Period - the minimum length of time for which a customer is obligated to pay for service, facilities or equipment, whether or not retained by the customer for such minimum period of time. Unless otherwise specified, the minimum period is thirty (30) days following service installation.

Market Service Area - a geographical area consisting of one or more exchanges, as defined by the Kentucky Public Service Commission, for the administration of tariffs, services and other regulatory obligations.

Non-Recurring Charge - a one-time charge either in lieu of, or in addition to, recurring monthly charges for service/ facilities.

Non-Switched Service - communications, services, and or facilities, provided for customer's use which do not utilize the public switched message network (toll network); and which are provided between customer designated locations.

Private Line Service - see non-switched service.

Subscriber - see customer.

Switched Service - communications, services, and or facilities, provided for customer's use which utilize the public switched message network (toll network).

Tariff - any and all of the body of rates, terms, conditions, and charges for CCTS facilities and/or service as filed with, and approved by, the Kentucky Public Service Commission.

#### 1.2 Abbreviations

Individual Case Basis ICB

Kilobits per second, one thousand bits per Kbps

PUBLIC SERVICE COMMISSION Megabits per second, one million bits OPRENTUCKY

Consolidated Communications Telecom Services CCTS

Inc.

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Mbps

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# 2. Rules and Regulations

#### 2.1 Undertaking of CCTS

Consolidated Communication Telecom Services Inc's (CCTS) services and facilities are furnished for intra-State, inter-LATA communications originating and terminating at specified points, listed in Section 3.2 following, within the State of Kentucky under the terms of this Tariff.

CCTS undertakes to install, operate, and maintain the communication services provided hereinunder in accordance with the terms and conditions set forth in this Tariff. It may, upon customer signing a letter of agency, act as the customer's agent for ordering and billing of Local Access Connection facilities provided by other carriers or entities, to allow connection of a customers location(s) to the CCTS Network. The customer shall be responsible for all charges due to such service arrangement.

CCTS services and facilities are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours a day, seven days a week.

# 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.2.2 CCTS reserves the right to discontinue furnishing service, upon written notice, or limit the use of service when necessitated by conditions beyond its control; or when the customer is using the service in violation of the provisions of this Tariff, or in violation of the law.

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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- Rules and Regulations (Cont'd)
  - 2.2 Limitations (Cont'd)
    - 2.2.3 All facilities provided under this Tariff are directly controlled by CCTS and the customer may not assign or transfer the use of service or facilities, except with the express written consent of CCTS. Such assignment or transfer shall only apply where there is no interruption of the use or location of the service or facilities. Such assignment or transfer may be made to:
      - (A) Another individual, partnership, association or corporation, etc. provided the assignee or transferee assumes all outstanding indebtedness for such service or facilities and any unexpired portion of a minimum service period.
      - (B) A court appointed receiver, trustee, or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes any unexpired portion of a minimum service period.

Prior written permission of CCTS is required in all cases of assignment or transfer. All regulations and conditions contained in this Tariff shall apply to such permitted assignees or transferees, and all conditions of service including, but not limited to, minimum service periods and other liabilities shall apply as if there were no interruption of such service period(s).

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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#### INTEREXCHANGE SERVICE

# 2. Rules and Regulations (Cont'd)

# 2.3 Liabilities of CCTS

- 2.3.1 CCTS's liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by negligence of its employees or agents, in no event shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which mistakes, omissions, interruptions, delays, errors, or defects in transmission occur.
- 2.3.2 CCTS shall not be liable for damage arising out of the fault of any facilities or equipment furnished by other carriers, or caused by negligence of other than CCTS, including negligence on the part of the customer.
- 2.3.3 CCTS is not liable for any unavoidable damage, defacement or destruction of the premises of the customer, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, maintenance, location, or use of CCTS service or facilities that is not the direct result of CCTS's negligence. The customer will indemnify and save harmless CCTS from any and all loss, claims or demands whatsoever asserted by the owner of the customer's premises, or other third party claims, for such damages.

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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# 2. Rules and Regulations (Cont'd)

# 2.3 <u>Liabilities of CCTS</u> (Cont'd)

- 2.3.4 CCTS is not liable for any act or omission of any other company or companies furnishing a portion of the end-to-end service or facilities, whether such other company is directly or indirectly under the control of CCTS.
- 2.3.5 CCTS shall be indemnified and held harmless by the customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over CCTS's facilities.
  - (B) Patent infringement claims arising from combining or connecting CCTS-furnished facilities with apparatus and systems of the customer, or others.
  - (C) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by CCTS.

#### 2.4 Restoration of Service

The use and restoration of facilities or service in emergencies shall be in accordance with Part 64, subpart D of the Federal Communications Rules and Regulations which specifies the priority system for such activities.

#### 2.5 Obligations of the Customer

2.5.1 The customer is obligated to place orders for origination, termination, and/or changes to CCTS service or facilities; pay all charges for service or facilities rendered by CCTS; and to comply with all CCTS's regulations governing the provision of service or facilities. The customer is also responsible for assuring that its authorized users comply with the regularions OF KENTUCKY CCTS, as specified in this Tariff.

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PURSUANT TO 807 KAR 5:011,

SECTION 9 (1)

BY: Gordon C. Mael
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ISSUED: MAY 1 0 1996

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- 2. Rules and Regulations (Cont'd)
  - 2.5 Obligations of the Customer (Cont'd)
    - 2.5.2 When placing an order for service or facilities, the customer must provide:
      - (A) Name(s) and address(es), of the person(s) liable for the payment of service charges. In the case of a corporation or partnership, a designated individual shall be named responsible for such bill responsibility.
      - (B) Name(s) address(es) and telephone number of person(s) to whom notices shall be addressed by CCTS.
      - (C) Location(s) at which facilities and services are to be provided.
    - 2.5.3 The customer shall reimburse CCTS for the replacement or repair of CCTS's equipment when the damage results from:
      - (A) Negligence or willful act of the customer's employees, agents, or contractors, or authorized users.
      - (B) Loss through theft, fire, flood, cable cut, or other catastrophes to CCTS-provided equipment or facilities located on the customer's premises.

After receipt of payment for the damages, CCTS will cooperate with the customer in prosecuting a claim against any third party whom the customer identifies as causing, or responsible for, the damage or loss.

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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ISSUED: MAY 1 0 1996

#### Rules and Regulations (Cont'd) 2.

- 2.5 Obligations of the Customer (Cont'd)
  - When facilities, equipment, and/or communications 2.5.4 systems provided by others are connected to CCTS's services or facilities, the customer assumes additional liabilities as specified by the provider of such facilities, equipment and services. Such liability may include payment of charges, minimum service periods, and termination liabilities. When service, equipment or facilities are provided by third parties CCTS may, upon written customer request, act as the customer's agent, but all payment and charges shall continue as the direct responsibility of the customer.
- 2.6 Availability of Service/Facilities for Maintenance, Testing and Adjustment

Upon reasonable notice, CCTS reserves the right of entrance for its employees, agents, or contractors to the premises of the customer for the purpose of installing, inspecting, repairing, or general maintenance of the service or facilities of CCTS. It is the responsibility of the customer to make necessary arrangements for entrance of CCTS's employees, agents, or contractors. interruption allowance will be granted for the time during which such tests and adjustments are made.

# 2.7 Charges and Payment for Service or Facilities

#### 2.7.1 General

May 10, 1996

ISSUED:

- (A) Charges for service and facilities may be applied on a recurring and/or non-recurring
- (B) The minimum service period will be not less than one month (30 days), unless otherwise specified in this Tariff.
- (C) Service will continue to be provided until canceled by the customer, who must give three (3) working days' notice in personPUBLED SERVICE COMMISSION writing, or by telephone, provided such KENTUCKY EFFECTIVE notice does not violate contractual obligations or the provisions of this tariff.

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

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KY P.S.C. NO. 1 Section 2 Original Sheet No. 6.1

#### INTEREXCHANGE SERVICE

- 2. Rules and Regulations (Cont'd)
  - 2.7 Charges and Payment for Service or Facilities (Cont'd)
    - (C) (Cont'd)

A customer who cancels service by telephone must provide the Company written confirmation of the customer's telephone request to terminate service within five (5) working days of such request.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Quidan C. Meel FOR THE PUBLIC SERVICE COMMISSION

ISSUED: May 10, 1996

# 2. Rules and Regulations (Cont'd)

# 2.7 Charges and Payment for Service or Facilities (Cont'd)

#### 2.7.2 Payment

Payment will be due within ten (10) days after the date the billing statement is issued by CCTS and mailed to the customer. Any payment received later than thirty (30) days after Bill Date will be subject to an interest charge on delinquent amounts at the rate of 1/2% of the late payment per month or the maximum lawful rate allowed under applicable state law, whichever is lower.

- (A) The customer is responsible for payment of all charges for services or facilities furnished by CCTS. CCTS, in order to safeguard its interests, reserves the right to require a customer to make a deposit prior to provision of service or facilities, not to exceed two months estimated recurring monthly rates. Deposits may be returned after one (1) year of satisfactory credit history and bill payment to CCTS. Deposits will bear interest at the rate of 6% per annum.
- (B) Statements will reflect the charges for service or facilities that are in effect during the period the service is furnished. If any charges for a period covered by a bill change after the bill has been rendered, the next bill will be adjusted to reflect the new changes, including appropriate credit or debit amounts for such prior periods.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE: 7.3

Billing Period

JUN 09 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: <u>Joedan C. Neel</u> FOR THE PUBLIC SERVICE COMMISSION Billing will start the day of acceptance by the customer of CCTS service, facilities, or equipment. Service will end on the last day indicated by customer thru notification in accordance with Section 2.7.1(C) preceding.

ISSUED: MAY 1 0 1996

# 2. Rules and Regulations (Cont'd)

# 2.7 Charges and Payment for Service or Facilities (Cont'd)

# 2.7.4 Description of Charges

- (A) Recurring Monthly Charges For billing purposes, each month is considered to have thirty days. If the billing start date and end date do not coincide with billing periods or months, the bill charges will be adjusted to reflect the fractional part of the month involved.
- (B) Non-Recurring Charges Applies to a work activity done on a one-time-only basis, such as the installation of facilities; and is applied to each activity performed.
- (C) Fractional Charges Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished, or has been discontinued. The number of days remaining in the billing period are counted starting with the day the service was furnished or discontinued. Divide that figure by thirty days. The resultant fraction is then multiplied by the monthly charge to arrive at the fractional monthly charge.

#### 2.7.5 Advance Payments

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5011. SECTION 9 (1)

BY: Onder C. Neel FOR THE PUBLIC SERVICE COMMISSION Customers for whom CCTS deems an advance payment necessary shall make such advance payment for installation, non-recurring and/or one months' service charges in advance of the furnishing of service or facilities by CCTS. Such payments shall be in addition to deposit amounts as specified in 2.7.2(A) preceding. Such advance payments may be refunded to the customer if the request for service is canceled prior to actual installation of service or facilities subject to 2.7.8 following (Cancellation of Service).

ISSUED: MAY 1 0 1996

EFFECTIVE:

- Rules and Regulations (Cont'd)
  - 2.7 Charges and Payment for Service of Facilities (Cont'd)
    - Allowance for Interruption of Service 2.7.6

An "Interruption" means any two (2) second interval with a complete interruption of transmission or a bit error rate worse than 3.3 x 10E -7 for a particular communications path within a particular Segment. In the event of an Interruption in the Service provided under this Agreement, allowance for the period of Interruption with respect to each Segment (under one or more Service Descriptions) affected by such Interruption, if not due to the fault or negligence of the Customer, shall be as follows:

(A) No credit shall be allowed for an Interruption of six hours or less in the case of a Catastrophic Interruption, or of two hours or less in the case of a Non-Catastrophic Interruption, Customer shall be credited for an Interruption in excess of six hours or two hours, as the case may be, at the rate of 1/1440 of the monthly rate or charge (as set forth under "Service Charge" in each Service Description) applicable to the Service which is subject to the Interruption for each half-hour or major fraction thereof that an Interruption continues, such Interruption to be measured from (i) the time of notice by Customer to Seller that an Interruption has occurred to (ii) the time of restoration. For purposes of the foregoing, "Catastrophic Interruption" includes a complete cable cut, an equipment enclosure fire, an explosion, or any other circumstance of an extraordinary and catastrophic nature; and "Non-Catastrophic Interruption" includes all interruptions other than Catastrophic Interruptions. limitation of refunds or credits due a customer by CCTS shall not exceed the period in which an outage or service deficiency occurs.

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FOR THE PUBLIC SERVICE COMMISSION

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- 2. Rules and Regulations (Cont'd)
  - 2.7 Charges and Payment for Service of Facilities (Cont'd)
    - 2.7.6 Allowance for Interruption of Service (Cont'd)
      - (B) When Service provided for a Segment (under one or more Service Descriptions) includes more than one communications path, the Interruption allowance shall apply only to the path(s) interrupted.
      - (C) An Interruption allowance shall not be applicable for any period during which Customer fails to afford access to any facilities for the purpose of investigating and clearing troubles.
      - (D) In the event of interruption of Local Access service provided for under this Tariff, CCTS's liability to Customer shall be limited to giving Customer credit for Local Access charges equal to the credit that CCTS receives from the local telephone operating company or other third party providing the Local Access service.

# 2.7.7 Cancellation Credit

Credit and or refunds will be issued for any deposits or amounts billed in advance in the event that CCTS should cancel a service, facilities, or provision of equipment; or should the final service period be less than the monthly billing period, when such service or facilities have been billed in advance. All credits shall be netted against outstanding statements less deposits, when determining the final amount due

PUBLIC SERVICE COMMISSION or to be credited to, a customer.

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Orden C. Neel
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# Rules and Regulations (Cont'd)

#### 2.8 Cancellation of Service

#### Cancellation by CCTS 2.8.1

Where the provisions of this Tariff are not complied with by the Customer, including payments not made by the customer on dates or at times herein specified; and after written notice from CCTS requesting correction of such non-compliance, CCTS may immediately discontinue service without incurring any liability. All applicable charges will then come due immediately, including any applicable minimum service period charges.

If repeated non-compliance by customer occurs, CCTS retains the option of denying applications by the customer for new or additional services or facilities until such prior action(s) are corrected.

#### 2.8.2 Cancellation by Customer

If a customer orders service requiring special facilities dedicated to the customer's use and then cancels the order before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon between the customer and CCTS, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by CCTS. If, based on such an order, any special construction has either begun or been completed, but no such service provided, the PUBLIC SERVICE COMMISSION on-recoverable cost of such construction shall

OF KENTUCKY be borne by the customer. EFFECTIVE

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# 2. Rules and Regulations (Cont'd)

# 2.9 <u>Connections</u>

# 2.9.1 General

A customer may connect communications services provided by or through other duly authorized and regulated carriers to CCTS's services or facilities, subject to the technical interface specifications set forth by CCTS; and in conjunction with the conditions of the other carriers' tariffs. Service furnished in such manner by CCTS is not part of a joint undertaking with such other carriers.

The customer is responsible for the expense of any special interface equipment or facilities of CCTS, or of other participating carriers charges or conditions that may be required to effect such connection(s).

The customer is responsible for taking all necessary legal steps for interconnecting his communications system with CCTS's services and facilities, which may include securing all licenses, permits, right-of-way, and other arrangements deemed necessary for such interconnection.

# 2.9.2 Customer-Provided Terminal Equipment

Facilities and service provided by CCTS may be connected with, or terminated in, customer-provided terminal equipment or communications systems, such as Key Systems, PABXs, or data sets, pursuant to Federal Communications Commission Rules. Part 68. The

PUBLIC SERVICE COMMISSION will be responsible for the provision,
OF KENTUCK Maintenance and expense of such terminal
EFFECTIVE equipment at his premises, including the cost of
customer personnel, wiring, electrical power, and
the like incurred in his use of CCTS's service or
JUN 39 1996 facilities.

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BY: Juden C. Neel
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# 2. Rules and Regulations (Cont'd)

# 2.9 Connections (Cont'd)

When customer-provided equipment is utilized, the customer will be subject to technical interface specifications established by CCTS. If additional protective equipment is needed, the customer shall bear the expense of such additional equipment.

The customer shall comply with the following interface minimum protection criteria when using other than CCTS's terminal equipment, channel derivation devices, or communications systems:

(A) To protect CCTS facilities from interference at frequencies which are above the bandwidth of facilities provided, CCTS will specify the acceptable signal power in the following bands which will be applied by customer-provided equipment or communications systems at the point of termination to insure that the input to CCTS's facilities shall not exceed the limits set forth below:

The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16dB below one milliwatt. (-16dBm)

The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt. (-24dBm)

The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt. (-36dBm)

PUBLIC SERVICE COMMISSION power in the band above 40,000 Hertz shall not OF KENTUCKY exceed 50 dB below one milliwatt. (-50dBm)

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# 2. Rules and Regulations (Cont'd)

# 2.9 Connections (Cont'd)

- (B) Where there is a connection of customer service by means of other than CCTS provided terminal equipment or communications system to a message telecommunications service or a WATS service, to prevent the interruption or disconnection of a call or interference with network control signaling it is necessary that the signal applied by the other than CCTS provided equipment to the interface at no time have energy solely in the 2450 to 2750 Hertz band and when signal power is present in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.
- (C) Where customer-provided equipment or communications system applies signals having components in the frequency spectrum below 300 Hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in (i) through (vi) following:
  - (i) The maximum root-mean-square (rms) value, including dc and ac components, of the current per conductor will not exceed 0.15 ampere.
  - (ii) The magnitude of the peak of the conductor to ground voltage shall not exceed 70 volts.

The conductor to conductor voltage shall be such that the conductor to ground voltage limit in (ii) preceding is not exceeded. If the signal source is not grounded, the voltage limit in (iv) the total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products of the weighing factors for the individual frequency components times the square root of the rms voltage of the individual frequency components. The weighing factors are as follows.

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BY: Orden C. Neel FOR THE PUBLIC SERVICE COMMISSION

ISSUED: MAY 1 0 1996

(iii)

#### EFFECTIVE:

# 2. Rules and Regulations (Cont'd)

# 2.9 Connections (Cont'd)

- (C) (Cont'd)
  - (iv) for frequencies between <u>weighing factor</u>

50 Hertz & 100 Hertz F/10 100 Hertz & 300 Hertz F/10

where F is the numerical value of the frequency, in Hertz, of the frequency component being weighted.

Where the signal applied by the customer equipment or system will have energy solely in the 2675 to 2750 Hertz band, the customer shall coordinate the application of such signal with CCTS.

- (v) In the case of connections to other than CCTS or customer-provided terminal equipment or communications system, the customer shall insure compliance with (ii) preceding.
- (vi) The customer shall also ensure compliance with any physical protective measures and operating procedures equivalent to those utilized by CCTS in the supplying of its services to its customers pertaining to connection of customer-provided terminal equipment or communications systems to the services of CCTS.

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ISSUED: MAY 1 0 1996

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# 2. Rules and Regulations (Cont'd)

# 2.10 <u>Specialized Service or Arrangements</u>

#### A. General

Specialized Service or Arrangements may be provided by CCTS, at the request of a Customer, on an individual-case basis if such service or arrangements meet the following criteria:

- The requested service and provisioning of such service is approved by the Kentucky Public Service Commission.
- The requested service or arrangements are not offered under other sections of this Tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by CCTS in furnishing its other services.
- The requested service or arrangements are compatible with other CCTS services, facilities and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary CCTS personnel and capital resources.

# 2.11 Non-Routine Installation and/or Maintenance Charges

When at the specific request of the customer, installation and/or routine maintenance is performed outside of regular CCTS business hours, a special charge may apply. Special charges will be based upon the actual labor, material, and other costs incurred by, or billed to CCTS for such installation or maintenance.

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FOR THE PUBLIC SERVICE COMMISSION

- 2. Rules and Regulations (Cont'd)
  - 2.11 <u>Non-Routine Installation and/or Maintenance Charges</u> (Cont'd)

If installation and/or routine maintenance is begun during regular business hours and, at the request of the customer, is extended beyond these normal business hours for completion of the task, and these circumstances are not the fault of CCTS, special charges may apply. Such circumstances include, but are not limited to, weekend, holiday, or night time cutover, and additional installation testing in excess of the normal testing required to provide service.

2.12 Customer inquiries may be directed to the Company through its toll-free number: 1-800-500-8000.

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Orden C. Neel

FOR THE PUBLIC SERVICE COMMISSION

ISSUED: May 10, 1996

# Description of Services

# 3.1 Private Line Services

#### 3.1.1 General

CCTS provides digital transmission facilities between CCTS Service Points which when connected with dedicated access to customer locations, allows for communications between locations of the customer, or his authorized user. These combined facilities are utilized on a dedicated (non-switched) basis between two or more customer locations, as specified by the customer.

#### 3.1.2 Service-Points

CCTS Dedicated Digital Private Line Services are available to customers from the Company's premises (the Service Point) at CCTS Service Point city in Kentucky's serving area on an InterLATA Basis.

#### 3.1.3 Promotional Offerings

CCTS may, from time to time, make promotional offerings to enhance the marketing of its services subject to prior notification and approval by the Kentucky P.S.C.

# 3.1.4 <u>Description of Services</u>

(A) Voice Grade Facility

Two point effective two/four wire voice grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream) facility.

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(B) DS1/1.544 Mbps Facility

Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis as specified in Rates following.

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BY: Juden C. Neel FOR THE PUBLIC SERVICE COMMISSION

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#### **EFFECTIVE:**

- 3. <u>Description of Services</u> (Cont'd)
  - 3.1 Private Line Services (Cont'd)
    - 3.1.5 Method of Determining Charges

Mileage is measured and applied based on the distance between the CCTS Service Points. The mileage measurements for facilities provided under this tariff are determined by the vertical and horizontal method (V&H) in accordance with the appropriate regulations in American Telephone and Telegraph Company Tariff No. 10.

3.1.6 Engineering, Installation and Maintenance

CCTS fully supports the private line services provided under this tariff through engineering, installation and maintenance efforts. CCTS will assure that each private line service functions properly within its specified transmission, signaling or switching parameters.

CCTS will engineer a private line service to meet its transmission parameters or equipment specifications. CCTS will engineer per AT&T Technical Publication as references in AT&T Communication Tariff F.C.C. No. 9.

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# 3. <u>Description of Services</u> (Cont'd)

## 3.2 Switched Services

#### 3.2.1 General

CCTS offers several switched services. These services allow the customer to originate calls accessing the CCTS switched network via the switched public telephone network and special access lines.

#### 3.2.2 Service-Points

CCTS's Switched Services are available to customers from the Company's premises (the Service Points) in Lexington and Louisville for calls terminating in any other LATA in the State.

# 3.2.3 Promotional Offerings

CCTS may, from time to time, make promotional offerings to enhance the marketing of its services.

#### 3.2.4 Description of Services

A) Central Office WATS.

Central Office WATS is designed for the business user with long distance volumes between \$50 and \$5,000 per month or as an overflow service for special access WATS customers.

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Switched Access is a dedicated access product (T-1 or analog special access line) arrangement in which the customer pays for separate access facilities and benefits from lower rates. This product is designed for customers with long distance volumes in excess of \$5,000 monthly.

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# 3. <u>Description of Services</u> (Cont'd)

#### 3.2 Switched Services (Cont'd)

# 3.2.4 <u>Description of Services</u> (Cont'd)

# C) CallAdvantage Service

CallAdvantage (non-operator assisted, direct dial) is offered to Customers, including, but not limited to, residential and business Customers, for calling within the State of Kentucky. Customers access CCTS via Equal Access FGD circuits and/or other Switched Access Services. Customers can access CallAdvantage Service by dialing 10354 + 1 + area code (if required) + NXX-XXXX. Calls are routed over the Company's transmission and switching facilities to any valid NPA-NXX in the State of Kentucky. Rates and charges for CCTS's CallAdvantage Service are based on usage, time of day, day of week and distance, and are set forth in Section 4.5.3 following.

# (D) Solutions Service

Solutions is a product line which offers the following flat-rated services:

Solutions Residential Service and Solutions Business Service are 1+ products.

Solutions Residential Travel Card Service and Solutions Business Travel Card Service provide 800 access Calling Card services.

Solutions 800 Service is a 1+ 800 product designed for business customers.

Solutions 1+ Dedicated Service and Solutions 800 Dedicated Service are dedicated products designed for business customers.

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# 3. <u>Description of Services</u> (Cont'd)

# 3.2 Switched Services (Cont'd)

# 3.2.5 <u>Method of Determining Charges</u>

(A) Determination of Duration

For purposes of determining charges for this service, a call begins when the connection is established between the calling station and desired terminating station and ends when the connection is terminated. The methods allow for billing of completed calls only. Subscribers will not be charged for uncompleted calls.

- (B) Determination of Time of Day
  - (i) Daytime rates shall apply from 8:00 a.m. until 5:00 p.m. except during the holidays.
  - (ii) Evening rates shall apply from 5:00 p.m. until 11:00 p.m.
  - (iii) Night/Weekend rates shall apply at all times not listed in i or ii above.
  - (iv) Holiday rates are the same as Night/Weekend rates.
- (C) Calculation of Charges

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE Switched Service, rates are per minute of use depending upon the service used. Callers will be billed in partial minute increments based upon the service selected.

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(D) Billing

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BY: Orden C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Billing for Switched Service will be done by either the local exchange carrier under billing arrangements or CCTS or an appropriate third party.

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# 3. Description of Services (Cont'd)

#### 3.3 Operator Services

#### 3.3.1 General

Operator Service is used when calls are completed with the assistance of an CCTS operator for the following call types:

- Station to Station
- Third Party Billing
- Person to Person

#### 3.3.2 Service Points

Operator Services (Inter-LATA only) are available to customers from presubscribed pay phones and aggregators premises in CCTS's previously described service areas. Where aggregators are involved in delivery, explicit prohibitions will be enforced to prevent such aggregators from blocking and intercepting calls. Such prohibitions are outlined in the service contract between CCTS and the aggregator and violators will be subject to immediate termination ofservice after 20 days notice to owners of noncomplying customer premise equipment.

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BY:
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- 3. <u>Description of Services</u> (Cont'd)
  - 3.3 Operator Services (Cont'd)
    - 3.3.3 <u>Description of Services</u>
      - (A) Station to Station

CCTS shall accept on Customer's behalf, after validation, either on a verbal basis or through a mechanical data entry system, line numbered calling cards and those non-line numbered calling cards requested by Customer. CCTS shall accept on Customer's behalf a billing arrangement whereby the calling party requests that the called party accepts responsibility for payment.

(B) Third Number Billing

CCTS shall accept on Customer's behalf a billing arrangement whereby a third number that is neither the calling nor the called party number is accepted for bill processing ("Third Number Billing"). CCTS shall validate request for Third Number Billing through use of databases.

(C) Person-to-Person

CCTS shall accept on Customer's behalf specific customer instructions to complete a person-to-person in lieu of a station call.

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- 3. <u>Description of Services</u> (Cont'd)
  - 3.3 Operator Services (Cont'd)
    - 3.3.4 Method of Determining Charges

Charges for each Operator Service message are determined based upon the first minute and additional minutes for all messages by class of service per the rates described in section 4.6. In addition, for each Operator handled call type, an Operator Service charge will be added to the first minute of use.

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#### 4. Rates

#### 4.1 General

Rates for services/facilities are determined by the: a) distance between CCTS Service Points for origination and termination of the service and b) by the sum of the appropriate rate elements for each service, by the duration and/or by the time of day, monthly mileage, channel terminations, installation charges and Service Order(s).

# 4.2 Customer-Caused Trouble Charge

If an interruption or impairment occurs on a service, CCTS is responsible for receiving trouble reports from its Customer and must determine whether the fault is in (1) connected equipment or system or (2) the Customer facilities or (3) the Local Access Service or (4) any other service provided by CCTS. CCTS will test and maintain only that service or equipment which it provides except as set forth in Section 6, following.

Maintenance of Service Charges, as set forth in Section 6, following, apply if the Customer requests CCTS to clear trouble and all CCTS provided services, facilities and equipment are found to be functioning correctly.

# 4.3 <u>Voice Grade Facility</u> (2.4/4.8/9.6 Kbps, 9.6 DSO, 56k DDS)

"" (ODE) NITIXED MONUMENTY TALE.		
PUBLIC SERVICE COMMISSION I TXED MIGHT TALE.	Monthly Charge	<u>es per Circuit</u>
OF KENTUCKY Mile	30 Day	
PUBLIC SERVICE COMMISSION I fixed monthly face.  OF KENTUCKY Mile  EFFECTIVE  Mile	Fixed	Per Mile
0 - 50	\$ 58.00	\$ 2.27
<sub>20</sub> 51 - 100	\$119.00	\$ 1.05
JUN 39 1996 51 - 100	\$198.00	\$ .26
JON 5	·	

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SECTION SECTION Per End

Per End

Per End

Contract Voltages

Per End

Charges

Contract Years 1 3 5 Discount 3% 7% 10%

(D) Multiple Service Discounts: Individual Case Basis subject to KPSC approval.

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# 4. Rates (Cont'd)

# 4.4 DS1/1.544 Digital Facility

(A) Monthly mileage: to determine the total, multiply the number of miles times the rate per mile and add the fixed monthly rate.

	Monthly Charge	<u>per Circuit Mile</u>
Mileage Band	1	Year Term
	Fixed	Per Mile
0 - 50	\$1,400	.00 \$8.00
50 - 100	\$1,450	.00 \$7.50
101+	\$1,620	.00 \$6.46

- (B) \*Channel Terminations:
  - 1) Non-channelized
  - 2) Channelized Arrangement that provides a 1.544 Mbps capacity to derive 24 voice grade equivalent channels:

			Non-Recurring
		<u>Monthly</u>	Charge
a)	Common equipment	*Individual Case Basis	*Individual Case Basis
b)	per VF equivalent channel	*Individual Case Basis	*Individual Case Basis

- (C) Installation Charges: Per End \$300.00
- (D) Term Discounts Applicable to Monthly Recurring Charges

Contract Years 2 3 4 5
Discount 5% 7% 9% 12%

(E) Multiple Service Discounts ICB - Subject to KPSC

approval.
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\* Subject to KPSC approval.

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# 4. Rates (Cont'd)

#### 4.5 Switched Services

4.5.1 Central Office WATS Rates per Minute of Use (MOU)

(A)			Night/
	_Day_	Evening	<u>Weekend</u>
	.1678	.1316	.1034

- (B) Monthly Service Fee None
- (C) Installation None
- (D) Billing Increments: Six second increments with 30 second minimum.
- (E) Volume Discounts: \$ 200 1000 8% \$1,001 and over 15%
- 4.5.2 Special Access WATS Rates per Minute of Use (MOU)
  - (A)

    <u>Day Evening NT/WKND</u>
    .1088 .0780 .0700
  - (B) Monthly Service Fee: \$25.00
  - (C) Installation and Sign-Up: \*Individual Case Basis
  - (D) Originating : \*Individual Case Basis
  - (E) Other Charges : \*Individual Case Basis
  - (F) Volume Discounts : \$ 0 \$5,000 0% \$5,001 - \$10,000 5% \$10,001 and over 10%
  - (G) Billing increments: Six second increments with 18 second minimum.

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\* Subject to KPSC approval.

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BY: <u>Queden C. Meel</u>
FOR THE PUBLIC SERVICE COMMISSION

# 4. Rates (Cont'd)

# 4.5 <u>Switched Services</u> (Cont'd)

# 4.5.3 CallAdvantage Rates per Minute

#### (A) INTERLATA Rate Schedule

	<u>Fi</u>	rst Minu	<u>te</u>	Each A	dd'l Min	<u>ute</u>
<u>Mileage</u>	<u>Day</u>	<u>Eve</u>	<u>N/W</u>	Day	<u>Eve</u>	<u>N/W</u>
1-10 11-16 17-22 23-30 31-55 56-85 86-124 125-196 197-292	.2070 .2070 .2160 .2160 .2340 .2700 .2700 .3060	.1710 .1710 .1710 .1710 .1751 .1935 .1935 .2250	.1381 .1381 .1381 .1381 .1440 .1499 .1593 .1746 .1746	.1620 .1620 .1890 .1890 .2250 .2520 .2520 .2970 .2970	.1283 .1283 .1305 .1305 .1643 .1800 .1800 .2070 .2160	.1009 .1009 .1209 .1209 .1440 .1499 .1535 .1746 .1746

#### (B) INTRALATA Rate Schedule

•	<u>Fi</u>	rst Minut	<u>ce</u>	Each 2	Add'l Mi	<u>nute</u>
<u>Mileage</u>	<u>Day</u>	<u>Eve</u>	<u> </u>	<u>Day</u>	<u>Eve</u>	<u>N/W</u>
0-10 11-16 17-22 23-30 31-40 41-55 56-70 71-85 86-100 101-124 125-148	.1598 .1688 .1688 .1778 .1778 .1778 .1800 .1845 .1845 .1926	.1038 .1097 .1097 .1155 .1155 .1170 .1170 .1199 .1199 .1252	.0639 .0675 .0675 .0711 .0711 .0720 .0720 .0738 .0738 .0770	.1260 .1688 .1688 .1778 .1778 .1778 .1800 .1845 .1845 .1926	.0819 .1097 .1097 .1155 .1155 .1170 .1170 .1199 .1252 IC SERVIOCO OF KENTUC EFFECTIV	.0504 .0675 .0675 .0711 .0711 .0720 .0720 .0738 .0738 .0770

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- 4. Rates (Cont'd)
  - 4.5 <u>Switched Services</u> (Cont'd)
    - 4.5.3 CallAdvantage Rates per Minute
      - (C) Optional Calling Plan Rate Schedule LATA 464

<u>Rate</u>

1. InterLATA

	<u>Rate</u>
Day	.2300
Evening	.1000
Night/Weekend	.1000

2. IntraLATA

Day .1700
Evening .1000
Night/Weekend .1000

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# Rates (Cont'd)

# 4.6 Operator Services

# (A) Rates for each Operator Service

	DAY	EVENING	NIGHT/WEEKEND
RATE	FIRST EACH ADD'L	FIRST EACH ADD'L	FIRST EACH ADD'L
MILEAGE	MINUTE MINUTE	MINUTE MINUTE	MINUTE MINUTE
1 - 10	\$.2200 \$.1800	\$.1694 \$.1284	\$.1342 \$.1050
11 - 16	.2200 .1800	.1694 .1284	.1342 .1050
17 - 22	.2200 .1900	.1694 .1463	.1342 .1159
23 - 30	.2200 .1900	.1694 .1463	.1342 .1159
31 - 55	.2500 .2500	.1925 .1925	.1525 .1525
56 - 85	.2900 .2900	.2233 .2233	.1768 .1768
86 -124	.2900 .2900	.2233 .2233	.1768 .1768
125 -196	.2900 .2900	.2233 .2233	.1768 .1768
197 -292	.3400 .3400	.2618 .2618	.2000 .2000
293 -430	.3400 .3400	.2618 .2618	.2000 .2000

# (B) Service Charges

Customer Dialed Calling Card Station	\$ .80
Operator Dialed Calling Card Station	\$2.15
Operator Station	
Collect	\$2.15
Third Number Billing	\$2.25
Person to Person	\$4.50
Operator Dialed Surcharge	\$1.00
Directory Assistance	\$ .60
• · · · · · · · · · · · · · · · · · · ·	

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# 4. Rates (Cont'd)

## 4.7 Solutions

4.7.1 Solutions Residential Service

Rate Period	<u>Rate</u>
Day Evening	.2200
Night/Weekend	.1000

Billing increments of 1 minute after a 1 minute minimum.

#### 4.7.2 Solutions Business Service

<u>Term</u>	<u>Rate</u>
Monthly Base One-Year Term	.1300 .1240
Two-Year Term	.1170

Billing increments of 6 seconds after a 6 second minimum.

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# 4. Rates (Cont'd)

# 4.7 Solutions (Cont'd)

# 4.7.3 Solutions Residential Travel Card Service

Rate Period	<u>Rate</u>
Day Evening	.2400
Night/Weekend	.1300

Billing increments of 1 minute after a 1 minute minimum.

Surcharge of \$.60 per call applies.

#### ENHANCED FEATURES:

Option	Surcharge	Per Minute <u>Peak</u>	Per Minute Off-Peak
Directory Assistance	.80	.2500	.2500
Voice Message Center	.15	.1450	.1450
Audiotext	.00	.2500	.2500
Speed Dial Memory	.15	.1450	.1450
Conference Calling	2.00	.3500	.2500
Voice Message Delive	ery 1.25	.0000	.0000

PEAK: 8:00 am - 4:59 pm, Monday-Friday OFF-PEAK: 5:00 pm-7:59 am, Monday-Friday; All day Saturday and Sunday

4.7.4 Solutions Business Travel Card Service

Rate Period Rate

Day/Eve/NW .2500

Billing increments of 6 seconds after a 6 second minimum.

No surcharge applies.

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Enhanced features are the same as specified in 4.7.3 above.

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## 4. Rates (Cont'd)

# 4.7 Solutions (Cont'd)

#### 4.7.5 Solutions 800 Service

Term	<u>Rate</u>
Monthly Base One-Year Term	.1300
Two-Year Term	.1240

Billing increments of 6 seconds after a 6 second minimum.

## 4.7.6 Solutions 1+ Dedicated Service

<u>Rate</u>
.0750
.0713
.0675

Billing increments of 6 seconds after a 6 second minimum.

#### Solutions 800 Dedicated Service 4.7.7

Term	<u>kate</u>
Monthly Base One-Year Term Two-Year Term	.1000 .0950 .0900

Billing increments of 6 seconds after a 6 second minimum.

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MAY 1 0 1996 ISSUED:

# 5. Ordering Options for Local Access Service

#### 5.1 General

This section sets forth the regulations and order related charges for Access Orders for Special Access Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Special Access Service or to provide changes to existing services. At Customer's request, CCTS will arrange for Special Access to connect Customer's premise to the CCTS Service Point. If Special Access is to be obtained from another telecommunications carrier, CCTS will, upon mutual agreement with Customer order such Special Access in its name on behalf of Customer. Customer shall pay CCTS, in addition to the charges specified elsewhere in this tariff, the initial and recurring charges for such Special Access as billed to CCTS by the other telecommunications carrier, plus 10 percent to cover CCTS's administrative and billing costs.

# 5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide all information necessary for CCTS to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, public SERVICE COMMISSION installation and billing.

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BY: Jordan C. Neel FOR THE PUBLIC SERVICE COMMISSION

- 5. Ordering Options for Local Access Service (Cont'd)
  - 5.1 General (Cont'd)
    - 5.1.2 Provision of Other Services
      - (A) Testing Service and Additional Labor shall be ordered with an Access Order or as set forth in other sections of this tariff and will apply in addition to the ordering charges set forth in this section and the rates and charges for the Local Access Service with which they are associated.
      - (B) With the agreement of CCTS, the items listed in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service.
      - (C) Additional Engineering is not an ordering option, but will be applied to an Access Order when CCTS determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 6.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of CCTS facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 39 1996

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1) By: Onden C. Neel

FOR THE PUBLIC SERVICE COMMISSION

The regulations, rates and charges for Additional Engineering are as set forth in 6.1 following and are in addition to the regulations, rates and charges specified in this section.

ISSUED: MAY 1 0 1996

EFFECTIVE:

# 5. Ordering Options for Local Access Service (Cont'd)

# 5.1 <u>General</u> (Cont'd)

# 5.1.3 Special Construction

Special Construction is not an ordering option, but will be applied to an Access Order when CCTS determines Special Construction is necessary to accommodate a customer request. When Special Construction is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Special Construction as well as an estimate of the charges.

If the customer agrees to the Special Construction, a firm order will be established. If the customer does not want the service or facilities after being notified that Special Construction is required, the order will be withdrawn and no charges will apply.

#### 5.2 Access Order

An Access Order is used by CCTS to provide a customer Local Access Service as follows:

Other Services as set forth in 5.1.2 preceding.

When placing an order for Local Access Service, the customer shall provide, at a minimum, the following information:

For all Local Access Services, the customer must specify the customer designated premises, the type of service (e.g., Voice Grade, High Capacity, etc.), type of facility (i.e., Two-wire or Four-wire).

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

FOR THE PUBLIC SERVICE COMMISSION

ISSUED: MAY 1 0 1996

- 5. Ordering Options for Local Access Service (Cont'd)
  - 5.2 Access Order (Cont'd)
    - 5.2.1 Access Order Service Date Intervals
      - (A) CCTS will provide the Local Access Service in accordance with the customer's requested service date, subject to the following conditions:
        - (1) CCTS will not accept orders for service dates more than six months after the date of the order.

Local Access Service will be installed during CCTS business days. If a customer requests that installation be done outside of scheduled work hours, and CCTS agrees to this request, the customer will be subject to applicable Additional Charges as set forth in 6.2.6 following.

5.2.2 Minimum Period Charges

When Local Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

(A) For Special Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type as set forth in 4.3 through 4.4 preceding.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 39 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Orden C. Neel FOR THE PUBLIC SERVICE COMMISSION

ISSUED: MAY 1 0 1996

EFFECTIVE:

# 6. <u>Additional Engineering, Additional Labor and Miscellaneous</u> <u>Services</u>

#### 6.1 Additional Engineering

Additional Engineering is that engineering or engineering consultation requested by the Customer as set forth in paragraphs 6.1.1 through Paragraph 6.1.2, following. CCTS will notify the Customer that additional engineering charges will apply before any additional engineering is undertaken.

# 6.1.1 Engineering Consultation

Engineering Consultation involves technical advice from CCTS to the Customer not in connection with a specific order. Engineering consultation also includes situations in which the Customer requests CCTS to provide information or to perform a function which will entail additional engineering by CCTS. Inquiries of a short duration in which no significant engineering time is required and inquiries associated with Customer service forecasts are not included.

# 6.1.2 Charges for Additional Engineering

The charges for additional engineering are as follows:

Additional Engineering Periods	First Half Hour or Fraction Thereof	Each Additional Commission Half Hour or FRENTUCKY Fraction EFFECTIVE Thereof
-----------------------------------	--	--

Basic Time, regularly scheduled working hours, per engineer . . . . \$30.00

\$27.50 PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Orden C. Neel FOR THE PUBLIC SERVICE COMMISSION

UUN 9 1996

#### 6.2 Additional Labor

Additional labor is that labor requested by the Customer on a given service and agreed to by CCTS as set forth in Paragraphs 6.2.1 through 6.2.5, following. CCTS will notify the Customer that additional labor charges as set forth in Paragraph 6.2.6, following, will apply before any additional labor is undertaken.

ISSUED: MAY 1 0 1996

- 6. <u>Additional Engineering, Additional Labor and Miscellaneous</u>
  Services (Cont'd)
  - 6.2 Additional Labor (Cont'd)
    - 6.2.1 Overtime Installation

Overtime installation is that CCTS installation effort outside of regularly scheduled working hours.

6.2.2 Overtime Repair

Overtime repair is that CCTS maintenance effort performed outside of regularly scheduled working hours.

6.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which CCTS personnel stand by to make installation acceptance tests or cooperative tests with a Customer to verify facility repair on a given service.

6.2.4 Testing and Maintenance with Other Telecommunications Carriers

Additional testing, maintenance or repair of facilities which connect to facilities of other telecommunications carriers, if they are not Concurring Carriers, which is in addition to normal effort required to test, maintain or repair facilities provided solely by CCTS.

6.2.5 Other Labor

Other labor is that additional labor not included in Paragraphs 6.2.1 through 6.2.4, preceding.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 39 1996

PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

EFFECTIVE:

ISSUED: MAY 1 0 1996

- 6. <u>Additional Engineering, Additional Labor and Miscellaneous</u>
  <u>Services</u> (Cont'd)
  - 6.2 Additional Labor (Cont'd)
    - 6.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

Additional Labor Periods	Hour Frac	t Half or tion reof	Half H	dditional lour or action	
Installation or Repair- Standby-Testing or Other Labor	\$27.50		\$25.00		
Overtime, outside of regularly scheduled working hours, on a scheduled work day, per technician	(1)	\$32.50	(1)	\$30.00	
Premium Time, outside of scheduled work day, per technician	(1)	\$35.00	(1)	\$32.50	

(1) A call-out of a CCTS employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 39 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Orden C. neel
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: MAY 1 0 1996

**EFFECTIVE:** 

6. <u>Additional Engineering</u>, <u>Additional Labor and Miscellaneous</u>
Services (Cont'd)

# 6.3 Maintenance of Service

- 6.3.1 When a Customer reports a trouble to CCTS for clearance, the Customer shall be responsible for payment of a Maintenance of Service Charge when:
  - A. The trouble is observed to be in the equipment or communications systems provided by other than CCTS, or
  - B. No trouble is found in CCTS's facilities.

In either case, no credit allowance will be applicable for the interruption involved.

- 6.3.2 CCTS will advise the Customer that it may be responsible for payment of a Maintenance of Service Charge should either of the conditions in Section 6.3.1 preceding, apply.
- 6.3.3 The charges for Maintenance of Service are included in Paragraph 6.2.6 Charges for Additional Labor.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

UUN 9 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Orden C. Neel
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: MAY 1 0 1996

File Number

5383-075-7

# State of Allinois Office of The Secretary of State

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

FOR THE PUBLIC SERVICE COMMISSION

Whereas,

ARTICLES OF MERGER OF CONSOLIDATED NETWORK INC.

INCORPORATED UNDER THE LAWS OF THE STATE OF ILLINOIS HAVE BEEN FILED IN THE OFFICE OF THE SECRETARY OF STATE AS PROVIDED BY THE BUSINESS CORPORATION ACT OF ILLINOIS, IN FORCE JULY 1, A.D. 1984.

Now Therefore, I, George H. Ryan, Secretary of State of the State of Illinois, by virtue of the powers vested in me by law, do hereby issue this certificate and attach hereto a copy of the Application of the aforesaid corporation.

In Testimony Whereof, I hereto set my hand and cause to be

affixed the Great Seal of the State of Illinois, at the City of Springfield, this

18T

day of

A.D. 19

96

and of the Independence of the United States the two

hundred and 20TH

George 4 Ryan

Secretary of State

# Form BCA-11.25

ARTICLES OF MERGER CONSOLIDATION OR EXCHANGE

File 5383-075-7

(Rev. Jan. 1995)

George H. Ryan Secretary of State Department of Business Services Springfield, IL 62756 Telephone (217) 782-6961

DO NOT SEND CASH!
Remit payment in check or money order, payable to "Secretary of State."
Fliing Fee is \$100, but if merger or consolidation of more than 2 corporations, \$50 for each additional corporation.

# FILED

MAY 1 1996

GEORGE H. RYAN SECRETARY OF STATE

# SUBMIT IN DUPLICATE

This space for use by Secretary of State

Date

Filing Fee

200.00

Appoorpd:

merge , and the state or country of their incorporation: Names of the corporations proposing to CONTROPORTION MMK的資用K State or Country Corporation File No. Name of Corporation Of Incorporation 5383-075-7 Illinois Consolidated Network Inc. 5390-398-3 **Mlinois** Midwest Fibernet Inc. 4466-775-4 Illinois Central Communications Company Minois 5858-697-8 Consolidated Communications Telecom Services Inc. The laws of the state or country under which each corporation is incorporated permit such merger, consolidation or exchange.

Illinois

10N - 5 9 1998

Inc. PUBLIC SERVICE COMMISSION

OF KENTUCKY

**EFFECTIVE** 

merger · · · Plan of recordings

Name of the

(a)

prophysics: is as follows:

**SURVIVING** 

Merk

it shall be governed by the laws of:

MOCHOTHUM.

corporation;

See Exhibit A attached hereto

Consolidated Network

PURSUANT TO 807 KAR 5.011. SECTION 9 (1)

BY: Juden C. Neel
FOR THE PURPLE SERVICE COMMISS

If not sufficient space to cover this point, add one or more cheets of this size.

**EXPEDITED** 

MAY 1 1996

SECRETARY OF STATE

merger Plan of consolidations was approved, as to each corporation not organized in Illinois, in compliance with the 5. laws of the state under which it is organized, and (b) as to each Illinois corporation, EXCHAMINE! as follows: (The following items are not applicable to mergers under §11.30 —90% owned subsidiary provisions. See Article 7.) (Only "X" one box for each corporation) By the shareholders, a resolution of the board of directors having been duly By written consent of the adopted and submitted to a shareholders having not less vote at a meeting of shareholders. Not less than the than the minimum number of votes required by statute and minimum number of votes By written consent of ALLI the sharerequired by statute and by by the articles of incorporathe articles of incomporation tion. Shareholders who have holders entitled to voted in favor of the action not consented in writing have vote on the action. been given notice in accorin accordance with dance with § 7.10 (§ 11.220) (\$ 11.20) § 7.10 & § 11.20 Name of Compration Consolidated Network Inc. Midwest Fibernet Inc. Central Communications Company Consolidated Communications Telecom Services Inc. Ø

6. (Not applicable if sulviving, new or acquiring corporation is an Illinois corporation) N/A

It is agreed that, upon and after the issuance of a certificate of merger, consolidation or exchange by the Secretary of State of the State of Illinois:

- a. The surviving, new or acquiring corporation may be served with process in the State of Illinois in any proceeding for the enforcement of any obligation of any corporation organized under the laws of the State of Illinois which is a party to the merger, consolidation or exchange and in any proceeding for the enforcement of the rights of a dissenting shareholder of any such corporation organized under the laws of the State of Illinois against the surviving, new or acquiring corporation.
- b. The Secretary of State of the State of Illinois shall be and hereby is irrevocably appointed as the agent of the surviving, new or acquiring corporation to accept service of process in any such proceedings, and
- The surviving, new, or acquiring corporation will promptly pay to the dissenting shareholders of any corporation organized under the laws of the State of Itlinois which is a party to the merger, consolidation or exchange the amount, if any, to which they shall be entitled under the provisions of "The Business Composition Act of 1983" of the State of Illinois with respect to the rights of dissenting shareholders.

  OF KENTUCKY

JUN 29 1996

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: Juden C. neel

FOR THE PUBLIC SERVICE COMMISSION

!	The number of outstanding shar shares of each class owned imm	es of each class of each merging subsection of the place	sidiary corporation and the number of in of merger by the parent corporation
Nz	ame of Corporation _	Total Number of Shares Outslanding of Each Class	Number of Shares of Each Cla Owned Immediately Prior to Merger by the Parent Corporat
-	(Not applicable to 100% owned the factory of the fa	subsidaries) plan of merger and notice of the right to a	dissent to the shareholders of each me
,	•	er or written waiver of the 30-day period	
1	the shareholders of each mergin	mailing of a copy of the plan of merge og subsidiary corporation.)	rand of the notice of the right to diss
The u	ler penalties of perjury, that the	aused these articles to be signed by the facts stated herein are true. (All signa	eir duly authorized officers, each of tures must be in <u>BLACK (NK</u> .)
The und	ler penalties of perjury, that the	facts stated herein are true. (All signa	eir duly authorized officers, each of volumes must be in <u>BLACK INK</u> .)  Idated Network Inc. (Eraci Name of Cognoration)
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S. I. Grippam C ....

#### PLAN OF MERGER

- 1. Effective as of the date on which a Certificate of Merger is issued by the Secretary of State of the State of Illinois (the "Illinois Secretary of State") following the filling of Articles of Merger with the Illinois Secretary of State (the "Effective Date"), each of:
  - (a) Midwest Fibernet Inc., an Illinois corporation ("MFI") and a Wholly-owned subsidiary of Consolidated Network Inc., an Illinois corporation ("CNI");
  - (b) Central Communications Company, an Illinois corporation ("CCC") and a wholly-owned subsidiary of Consolidated Communications Inc., an Illinois corporation ("CCI"); and
  - (c) Consolidated Communications Telecom Services Inc., an Illinois corporation ("CCTS") and a wholly-owned subsidiary of CCI,

shall each be merged with and into CNI, which is a wholly-owned subsidiary of CCI. CNI shall be the surviving corporation under the name of Consolidated Communications Telecom Services Inc., and the separate existence of each of MFI, CCC and CCTS shall cease, in accordance with the provisions of the Illinois Business Corporation Act of 1983, as amended.

- 2. The issued shares of MFI, CCC and CCTS shell not be converted in any manner, and each such share which is issued and outstanding as of the Effective Date shall be surrendered and canceled.
- 3. The issued shares of CNI shall not be converted in any manner, and each such share which is issued and outstanding as of the Effective Date shall remain issued and outstanding following the Effective Date and shall be unchanged by the merger.
- 4. The Articles of Incorporation and By-lews of CNI as in effect on the Effective Date shall constitute the Articles of Incorporation and By-laws of the surviving corporation, with the following change:

ARTICLE ONE of the Articles of Incorporation of CNI is hereby amended to read as follows:

The name of the corporation is Consolidated Communications Telecom Services Inc.

- 5. The persons who are the directors and officers of CNI immediately prior to the Sion merger shall be the directors and officers of the surviving corporation and shall program as provided in the Articles of Incorporation and By-laws of the surviving corporation provided in the Articles of Incorporation and By-laws of the surviving corporation.
- 6. This Plan of Merger may be terminated and the merger provided for herein may be abandoned upon the written agreement of the parties at any time prior to the filing of Articles of Merger with the Illinois Secretary of State.

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: Orden C. neel FOR THE PUBLIC SERVICE COMMISSION

#### APPENDIX A



A Service of Consolidated Communications Telecom Services Inc.

 SAMPLE BILL 540 MARYVILLE CTR DR SUITE 400	Bill Date: Statement No: Account No.	02/06/96 0000004999-05 4999
 ST. LOUIS, MO 63141-5833	Main Billing No:	(314) 434-9889
 Previous Balance Payments Received - THANK YOU Adjustments		\$19,978.63 0.00 19,978.63CR
Beginning Balance		\$0.00
New Charges Recurring Charges Non-Recurring Charges Minimum Usage Surcharge State Taxes Local Taxes Federal Taxes Service Charges Volume Discount		19,636.02 0.00 0.00 0.00 300.36 7.26 589.05 0.00 19.14CR
Subtotal New Charges		\$20,513.55
PLEASE PAY THIS AMOUNT	\$20.513.5	5

PLEASE PAY THIS AMOUNT by 02/29/96

\$20,513.55

PUBLIC SERVICE COMMISSION OF KENTUCKY

--- Bill Inquiries 1-800-500-8000

EFFECTIVE

JUN 9 1996

PURSUANT TO 807 KAR 5:011.

PLEASE RETURN THIS PORTION WITH PAYMENT BY 02/29/96 to ENSURE PROPER CREDIT

TOTAL DUE \$20,513.55

Accounter The Public Service Commission 4995

AMOUNT

Statement No: 0000004999-05

ENCLOSED

PLEASE REMIT PAYMENT TO:

SAMPLE BILL 540 MARYVILLE CTR DR SUITE 400 ST. LOUIS, MO: 63141-5833 Consolidated Communications c/o Remittance 121 South 17th Street Mattoon, IL 61938



A Service of Consolidated Communications Telecom Services Inc.

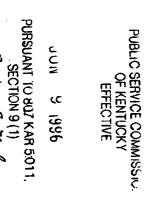
	AGE 2 000004999-05
CURRENT ACCOUNT ACTIVITY	
Credits Credit Adjustment Other Adjustments	21,450.34CR 1,471.71
TOTAL	19,978.63CR
Usage Charges: PRODUCT TYPE: 120 - CONFIDENCE-IL PRODUCT TYPE: 121 - CONFIDENCE-MO PRODUCT TYPE: 122 - CONFIDENCE-IN PRODUCT TYPE: 132 - CONFIDENCE MOBILE-MO PRODUCT TYPE: 151 - CONFIDENCE TERM (MO) PRODUCT TYPE: 222 - DED. CONFIDENCE PLUS PRODUCT TYPE: 564 - SPEED DIAL PRODUCT TYPE: 566 - Confidence Card-Bus. PRODUCT TYPE: 579 - SOLUTIONS BUSINESS PRODUCT TYPE: 820 - CONFIDENCE 800 - IL PRODUCT TYPE: 821 - CONFIDENCE 800 - MO PRODUCT TYPE: 825 - CONFIDENCE (IL) PRODUCT TYPE: 826 - CONFIDENCE (IL) PRODUCT TYPE: 841 - DED. CONF. 800-MO PRODUCT TYPE: 844 - CONFIDENCE 800 (IL) PRODUCT TYPE: 885 - CONFIDENCE 800 (MO) PRODUCT TYPE: 886 - CONFIDENCE 800 (MO) PRODUCT TYPE: 886 - CONFIDENCE 800 (MO)	1,985.06 674.06 3.36 4.69 49.74 3,314.69 9.03 975.69 1.82 1,633.65 9,872.33 316.61 70.94 448.12 131.28 62.67 82.28
Taxes: Federal Tax State Tax City Tax  PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE	589.05 300.36 7.26
Sub-Total JUN 9 1996	896.67
less Volume Discount(*)	19.14CR
Total Current Charges  BY: Orden C. Neel FOR THE PUBLIC SERVICE COMMISSION	20,513.55

<sup>\*</sup> YOU HAVE EARNED A VOLUME DISCOUNT CREDIT OF \$19.14 BASED ON THE USAGE LEVEL YOU ATTAINED.



Long Distance
A Service of Consolidated Communications Telecom Services Inc.

/°∂/96 4999	9 SAMPLE	BILL						PAGE 000000499	3 9-05
DATE TOT CODE:	TIME 18	RATE	PLACE CALL		TAIL NU	JMBER	MINUTES	AMOUNT	PROD
01/10/96 01/16/96 01/22/96	04:24 PM 04:22 PM 12:48 PM	D D D	MEMPHIS CHICAGO BRECKENRDG	TN IL CO	312	761-6009 409-4030 453-4719	1.8 2.4 18.5	0.16 0.20 1.67	222 222 222
TOTAL FO	OR ACCT CO	DE	18	CA	LLS:	3 -	22.7	2.03	



THE PUBLIC SERVICE COMMISSION



Long Distance
A Service of Consolidated Communications Telecom Services Inc.

02/06/96 4999	SAMPLE BII					PAGE 000000499	4 9-05
DATE T	IME RATI		L DETAIL ED N	UMBER	MINUTES	AMOUNT	PROD
01/12/96 09:	04 AM D 43 PM E	EDWARDSVL EDWARDSVL		656-0773 656-0773	0.4 1.9	0.03 0.13	222 222
01/19/96 09:	25 AM D 13 PM E	EDWARDSVL EDWARDSVL	IL 618	656-0773 656-0773	1.2 0.4	0.10 0.03	222 222
,,	00 AM D	EDWARDSVL		656-0773	1.2	0.10	222
TOTAL FOR A	CCT CODE	30	CALLS:	5	5.1	0.39	